



CUSTOMER TOOL RETURN FORM

Thank you for purchasing a PLS laser. We appreciate your business and we trust your experience with our products has been rewarding.

PLS tools carry a three-year warranty from date of purchase. Lasers determined to be out of calibration or malfunctioning due to a severe impact (obvious or significant divot on housing, cracked/broken window) or battery acid corrosion cannot be covered under warranty.

- Complete this form and email (plslaser.orders@fluke.com) to request a RMA #. Shipments received without a RMA # will be returned to sender.
• Ship your tool along with the RMA# to the address listed on the RMA confirmation. Please do not include any accessories with your laser. They cannot be returned.

If the tool is in-warranty, we will ship a replacement tool upon receipt and warranty validation of your original laser at no cost to you.

For non-warranty service, PLS offers new condition tool replacements at an attractive discount compared to new retail costs. These are new tools, not refurbished and carry a three-year warranty. Credit card information is required at the time of RMA request for pre-approval of replacement product.

Customer Information: (please print clearly)

Name: _____ Date: _____

Email: _____ Tel No: _____

Table with 2 main columns: Bill to Company Name and Ship to Company Name. Sub-rows include Address, City, State, and Zip.

Table with 2 main columns. Left column includes Tool Type (model), Mfg Date, and Reason for Return. Right column includes Serial Number, Date of Purchase*, and a checkbox for Defective on Arrival.

For warranty claims, please provide copy of receipt if mfg date is expired with your RMA request

PLS • Pacific Laser Systems
PH# 800.601.4500